Vehicle with Unauthorized Entry in PARC Facilities
Parking Authority of River City (PARC)

LouieStat

KPI Owner: Gerald Howell   **Process: Security Contract Management**

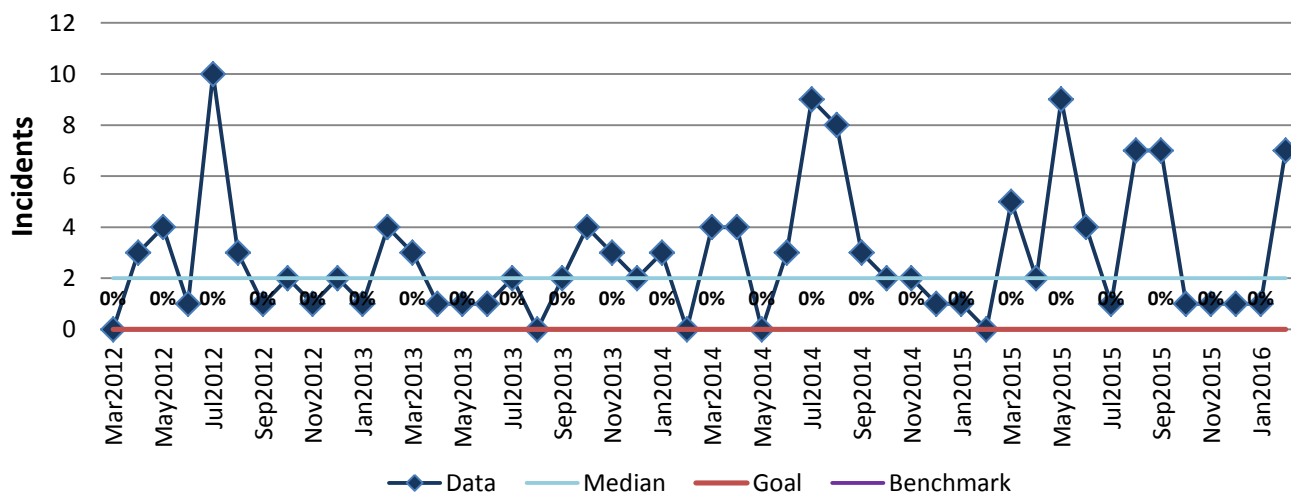| Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-15 & FY-16 Data Goal: To get incidents to 0% of 250,000 vehicles parked monthly Benchmark: TBD	Data Source: PARC Database/POC Goal Source: PARC Benchmark Source: PARC	Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions Measurement Method: To review incident report data for incidents within PARC Locations Why Measure: Identify problem areas/locations and make operational adjustments to reduce risk Next Improvement Step: Explore methods to educate citizens, check active and passive security measures, weekly communication w/ LMPD and the private sector (share reports, trends, MO)

How Are We Doing?

Mar2015-Feb2016 12 Month Goal	Mar2015-Feb2016 12 Month Actual		Feb2016 Goal	Feb2016 Actual	
0	**46**	🚦(red)	**0**	**7**	🚦(red)
Incidents	Incidents		Incidents	Incidents	

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⬇ Good

Legend: Data — Median — Goal — Benchmark

Column Chart Mar 2015 -Feb 2016

Categories: Secured Vehicle (25, 27%), Non-Hotel Facility (24, 26%), Hotel Facility (22, 24%), Unsecured Vehicle (21, 23%)

Legend: Number — Cumulative % — Individual %

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